

Endpoint Device Management and Enterprise Mobility

Organizations with untethered business processes and ubiquitously accessible IT resources will be better positioned to compete and thrive in the digital economy. To this end, software platforms that provision, manage, monitor, and secure enterprise employees' endpoint devices — from PCs and Macs to smartphones, tablets, and some IoT devices — are critical to successful digital transformation. As part of IDC's broader Future of Work research practice, IDC's *Endpoint Device Management and Enterprise Mobility* service provides a view to the opportunities, competitive landscape, key trends, and end-user needs in the enterprise software markets for endpoint device management, enterprise mobility, and digital workspace management infrastructure. This CIS covers key software markets including unified endpoint management (UEM) and client endpoint management (which includes the PC life-cycle management, UEM, and IoT device management software submarkets). Also covered is mobile security, including mobile security software market segments (such as mobile threat management, mobile identity, and enterprise cloud security services focused on mobile endpoints).

MARKETS AND SUBJECTS ANALYZED

- Unified endpoint management software platforms
- Enterprise PC and Mac endpoint management software tools
- Client endpoint patch management and software deployment tools
- Enterprise mobility technology trends and key use cases
- Mobile operating systems trends relative to the enterprise
- BYOD trends and software solutions

CORE RESEARCH

- Unified Endpoint Management Software Forecast and Analysis
- Unified Endpoint Management Software Market Shares
- Client Endpoint Management Software Forecast and Analysis
- IDC MarketScape for Unified Endpoint Management
- IDC MarketScape for Apple Device Management
- IDC MarketScape for Windows Endpoint Management
- Enterprise Mobility Demand-Side Analysis

In addition to the insight provided in this service, IDC may conduct research on specific topics or emerging market segments via research offerings that require additional IDC funding and client investment. To learn more about the analysts and published research, please visit: [Endpoint Device Management and Enterprise Mobility](#).

KEY QUESTIONS ANSWERED

1. How will AI impact end-user device patching and device management strategies for enterprise IT operations teams?
2. How will the convergence of security and IT operations functions around endpoint device management/security evolve over the next five years?
3. What strategies are enterprises adopting for managing, securing, and optimizing the overall end-user computing experience for employees, partners, and contractors?
4. What tools, processes, and strategies are enterprises using to manage the convergence of end-user computing technologies (from mobile smartphones and tablets to PCs and laptops) as well as emerging enterprise wearables technologies?
5. How do secure, intelligent digital workspaces play into enterprises' broader strategies around the future of work?
6. What methods and best practices exist to create, deploy, manage, and secure access to corporate information on mobile devices?
7. What effect will 5G have on enterprise mobility from the perspective of devices and apps to software platforms, security infrastructure, and overall mobile worker productivity?
8. How are organizations leveraging mobility for business transformation, especially in frontline worker scenarios?

COMPANIES ANALYZED

IDC's *Endpoint Device Management and Enterprise Mobility* service analyzes the strategies, market positions, and future directions of major vendors in the mobile software market. A representative list of these vendors may include:

42Gears, Addigy, Adaptiva, Apple, AT&T Corp., Automox, BlackBerry, Broadcom, Cisco, Cloud Software Group, CrowdStrike, Google, GoTo Technologies, IBM Corp., Ivanti, Jamf, Kandji, Microsoft, Mitsogo (Hexnode), NinjaOne, Ommissa, OpenText, ProMobi (Scalefusion), Quest Software, Samsung, Sophos, SOTI, Tanium, Verizon, VMware, Zimperium, and Zoho.